

Product Recall and Incident Management

1 Day

Attendance at this course will allow you to deal practically and effectively with product recall situations, understand the decision-making process in recalling products, enact and control and review product recall incidents, protect company reputation and brand values by efficient media controls, implement your own in-company simulations, advise businesses on systems to comply with new legal requirements.

COURSE CONTENT

A product recall system is a fundamental component of a company's product safety management system. The course is designed to train delegates to develop their own product recall plan and effectively deal with product incidents.

Tutors will focus on:

- Instigation of a product recall - the decision elements
- Product recall key requirements
- Product recall process
- Product recovery
- Recall termination
- Incident Management

BENEFITS TO YOU AND YOUR BUSINESS

- Deal practically and effectively with product recall situations
- Understand the decision making process in recalling products
- Enact, control and review product recall incidents
- Protect company reputation and brand values by efficient media controls
- Implement your own company simulations

WHO SHOULD ATTEND?

- Quality and Technical Managers
- Customer Service and Public Relations Professionals
- Production, Operational and Logistics personnel
- Environmental Health Officers and Trading Standards Officers

PREVIOUS KNOWLEDGE

An understanding and working knowledge of quality management systems and logistics within the product supply chain would be an advantage, but is not essential.

LOCATION:

Cork, Dublin, Dundalk

PRICE

€ 560

HOW TO BOOK

- To view details of all our courses, please go to www.brc-ireland.com
- To book a course please see attached form.
- For telephone bookings or enquiries, please contact Larry McCourt on 00353 (0) 42 9320912 or 00353 (0) 86 7737955 or email larrymccourt@GTcert.com